

Disability Services, Bangor University

Complaints Policy & Procedure – Non Medical Help (NMH)

If you are unhappy about something, please bring it to our attention as matters can often be resolved informally if they are raised in a timely manner.

We hope that you will find no cause to complain about our Non Medical Help (NMH) provision at Bangor University, but, if you do, we will do our best to resolve your complaint as quickly as possible, in a professional and non-confrontational manner, and ensuring your rights to privacy and confidentiality when dealing with your complaint.

Disability Services are